

# STATE OF THE COUNTY ADDRESS

January 19, 2016

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Utah Valley Convention Center  
220 West Center Street  
Provo, Utah

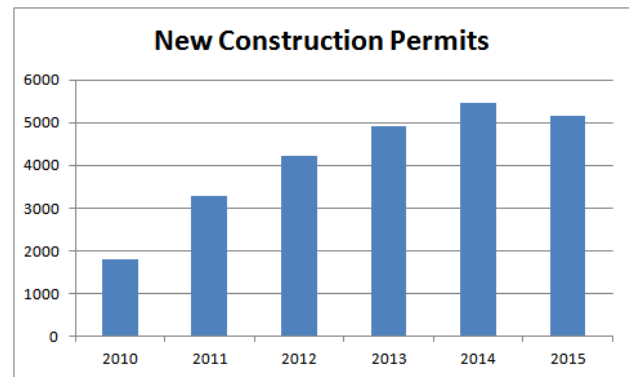
**UTAH COUNTY**  
**State of the County Address**  
**January 19, 2016**  
**1:00pm**  
**Utah Valley Convention Center**

*Program*

Welcome.....Commissioner Larry Ellertson  
Prayer.....Richard Nance, Director of aDDAPT  
Presentation of Colors.....Utah County Sheriff Office Honor Guard  
Pledge of Allegiance.....Randy Edwards, Veteran’s Services  
National Anthem.....Lizzy Palmatire, Miss Utah County  
Video Presentation.....Mike Stansfield, Public Information Officer  
Comments.....Utah County Elected Officials  
Presentation of Commissioner Medal of Honor.....Utah County Commissioners  
Presentation of Business of the Year Award.....Utah County Commissioners  
Light Refreshments.....Utah Valley Convention Center

## **ASSESSMENT OFFICE**

The Utah County Assessment office values 170,000 properties annually. In addition to this is an addition 20,000 business personal property accounts. In addition to existing properties, new construction is annually collected and valued.



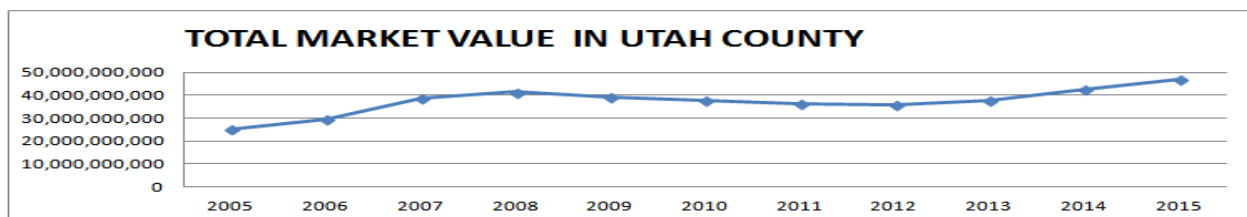
Since 2010 new construction permits have been increasing annually. While all areas have increased, the multifamily type of properties have increased the most from 245 permits in 2010 to over 900 in 2015.

In addition to the collection and valuation of new construction the assessment office must also annually revalue all existing properties in the county. The following are property valuation appeal rates:

- 2011 3,696 property valuation appeals (2.3% of all properties)
- 2012 2,826 property valuation appeals (1.7% of all properties)
- 2013 1,921 property valuation appeals (1.2% of all properties)
- 2014 1,727 property valuation appeals (1.0% of all properties)
- 2015 1,985 property valuation appeals (1.2% of all properties)

The County Assessment office is mandated to set values for all taxable properties in Utah County. The office does not control the associated tax rates. Each of the taxing entities (cities, schools, county and special service districts) set their own individual tax rates. Each year, after the assessment office has completed its valuations, the State Tax Commission will annually adjust the property tax rates to ensure no taxing entity receives additional funding from increased valuations (adjusting the rate down if total valuations increased). It is up to the individual taxing entities to determine if they want additional revenue than they received the previous year. If so the taxing entity must advertise they are considering an increase and hold public meetings to discuss the issue.

The Utah County Assessment office is utilizing new technology to maintain the workloads. Analysis with aerial photography has aided in reviewing property characteristics and statistical tools are used to estimate values for an equitable result when comparing like properties. Each year the State Tax Commission statistically measures valuations in Utah County and for the past 13 years Utah County has passed their analysis with no recommended adjustments.



## **ATTORNEY'S OFFICE**

### 2015 Report

#### Civil Division 2015 Highlights

- Negotiated County's purchase of Bridal Veil Falls
- Represented County in State v. Earl, 2015 UT 12, with a favorable ruling from the UT Supreme Court protecting tax revenues
- Facilitated the Provo River Trail extension up South Fork Canyon
- Reviewed 850+ contracts
- Processed 655 GRAMA requests
- Received \$9,357 plus \$19,025 in awards from Utah Local Gov't Trust
- Dismissed or closed 26 claims/lawsuits
- Drafted 178 resolutions or ordinances
- Represented County in 129 Boards of Equalization and Adjustment and Planning Commission cases
- Conducted 304 sanity hearings
- Closed 115 bankruptcy cases

#### Bureau 2015 Highlights

- Provided officer critical incident protocol training to all Utah County Law Enforcement Agencies
- Currently assisting Sanpete County as it starts its own Officer Critical Incident Protocol Task Force
- Trained 85 officers at the Annual Police Officer Critical Incident meeting

#### Criminal Division 2015 Highlights

##### Significant cases:

**Meagan Grunwald** – Convicted of aggravated murder for the shooting and death of Utah County Sgt. Cory Wride and sentenced to 25 years to life in prison.

**Danny Logue** – Convicted of murder for the contract killing of Andy Purcell and sentenced to life in prison without parole.

**Joshua Harding** – Convicted of child abuse and negligent homicide for the death of 2 month old Paxton Stokes.

**Adolfo Miranda** – Convicted of nine first degree felonies for aggravated sexual abuse and rape of his 13 year old step-daughter.

**Donald Bills** – Provo High School teacher & athletic trainer convicted of forcible sexual abuse, attempted sodomy, and attempted rape of a female high school student.

**Michael Edgar** – Convicted on three separate cases involving drug distribution and sent to the Utah State Prison for multiple five to life sentences.

**Megan Huntsman** – Convicted of six counts of murder for strangling or suffocated her six newborn children immediately following their birth. Her first parole hearing is scheduled for April 2064 at which time she will be 89 years old.

#### Criminal Division 2015 Highlights

- Conducted law enforcement training for 150 Officers
- Started the first Veterans Court in the Utah District Courts
- Assisted the Utah County Major Crimes Task Force in its arrest of 500 drug dealers and in the interdiction of the following:

226 pounds of marijuana

13 pounds of cocaine

143 pounds of heroin

63 pounds of meth

Almost \$500,000 in cash

54 guns and two hand grenades

2015 Felony Cases = 3,290

2015 Misdemeanor Cases = 2,055

2015 Juvenile Cases = 1,272\*

2015 Cases by Agency = 5,151

2015 Total Cases = 6,752

## **CLERK/AUDITOR'S OFFICE**

### **Marriage Licenses & Passports**

Marriage Licenses Issued—5870

Passport Applications Processed—4689

(This represents almost a 100% increase in passports issued over 2012)

### **Tax Administration**

Valuation Notices Sent—171,417

Board of Equalization Appeals— 1,234 representing 2,190 parcels

(This represents an 8% increase in the number of appeals compared to 2014)

Tax Abatement Applications processed in 2015 were 3,664 as follows:

Circuit Breaker	995
20% Circuit Breaker	941
Indigent	217
Blind	102
Veteran	1,392
Military- Active Duty	17

Again this year each of the Tax abatement categories stayed about the same as 2014, except the Veteran abatements, and Military –Active Duty abatements which both increased slightly.

### **Elections**

Registered Voters in Utah County as of the end of 2015—264,007

New Voters added to the Voter rolls, or Voter records updated during 2015 –29,671

2015 was a Municipal Election Year. The ballot consisted of City Council Seats and City Ballot Propositions. Additionally, a Countywide Proposition (Prop 1) also appeared on the November Ballot. This election cycle the County Elections Office contracted with 7 Cities to administer Municipal Elections (both Primary and General). We also administered 5 Cities that had an all by mail election for their

General Election. We coordinated with the remaining 12 Cities to place Prop. 1 on their city ballots and to administer the unincorporated portions of the County.

### **Finance**

The 2015 adopted General Fund Budget was \$ 78,546,838 Due to unexpected expenditures in 2015; the Budget was re-opened, and adjusted to \$82,016,034.

The 2016 adopted General Fund Budget was \$80,171,874.00.

The External Auditor's published their Financial Audit of 2014 financials and reports in the summer of 2015. Utah County received an "Unqualified Opinion", meaning that the financial statements and reports appear to represent fairly the financial position of the County.

## **CHILDREN'S JUSTICE CENTER**

Total Individual Children Served during 2015: 832 children

Total Number of Parents/Guardians Served: 1,550 adults

(Includes children interviewed, medical exams only, case staffing, on-site services, treatment)

New Child Victims Served:

Medical exams only: 11

Children Interviewed: 759

(71 also had forensic medical exams)

Second Interviews: 13

Child Victim Cases (MDT Staffing Only): 67

Transcriptions Prepared: 48

Age-appropriate Specialized Treatment Groups at CJC: 14 Sessions / week

269 Children (< 12 yoa) Participating in Tx Groups at CJC

94 Teens (12 – 17 yoa) Participating in Tx Groups at CJC

327 Parents Participating in TX Groups at CJC

Specialized age-appropriate Child Abuse Treatment Groups are provided onsite with a number of highly skilled community therapists so that parents and children can be served separately within appropriate age-groups, but at the same time, in a comfortable location. We greatly appreciate and depend on the dedicated community volunteers who help support our efforts to serve the children and families who come here needing our help.

Volunteers Serving at the CJC/FJC: 122

Children Served by Onsite Volunteers: 727 primary victims & 1,073 secondary

New Volunteers Screened and Trained: 75

Children receiving extended Child Victim Mentor Services:

31 Primary victims / 8 Secondary victims

The Family Justice Services Program has served multiple victims and families in 2015. The one-stop clinic on Tuesday evenings has provided access to critical life-supporting services, including family law and protective legal services, housing, Workforce Services programs, UCSO victim advocacy, DCFS services, food and shelter programs, and others. This clinic has served 1,427 persons in crisis (most with families) during this year—3,418 separate services were provided. Victim services and critical counseling have been provided to more than 1,100 victims of violent crime.



Maintain community support and grant funding to serve child abuse victims and families

Provide CJC Forensic Interviewer training to law enforcement and case workers to serve very young and vulnerable child victims.

Increase victim services capacity to facilitate healing and safety for families with critical needs.

Retain Family Justice Center services (with one-stop clinic) for families with critical needs.

Serve victims by improving case tracking through the criminal justice system.

Maintain Utah County Children's Justice Center as fully accredited by the National Children's Alliance.

## **EXTENSION OFFICE**

### **4-H IMPACTS**

Youth in the 4-H Teen Leadership Program completed a survey to show how their behaviors and attitudes have changed

	Before	After
I have a plan to reach my goals	4%	81%
I know how to deal with stress in positive ways	0%	67%
I have friends that care about me	28%	85%
I have the confidence to speak in front of a group	20%	100%
I have learned things that helped me make a difference in my community	4%	81%
I can change my plan when I need to	4%	66%
I can work successfully with adults	14%	67%

“(Through 4-H) I've made lifelong friendships. I have caring adult mentors that have helped me to realize my potential and have assisted me in achieving my goals. They have given me opportunities to develop my leadership skills.” - 4-H Youth Surveyed from Utah County

## **UTAH COUNTY EXTENSION OFFICE**

### **4-H Stem (Science, Technology, Engineering and Math)**

- 7035 participants in 4-H STEM/Maker programming
- Created a 4-H Mobile Maker Space to improve science literacy

### **A Sampling of Other Utah County Extension Office Accomplishments**

- 52 low-income households received a required financial management training to qualify for Individual Development Account matched savings grants
- Extension Horticulture partnered with Thanksgiving Point Institute to receive a \$136,000 grant to establish a low-water use demonstration landscape
- Established a grape trial to determine commercial potential for this long-established hobbyist crop
- 14 new Master Food Preservers and 25 new Master Gardeners are now volunteering in Utah County Communities
- Sewing Conference convened at Thanksgiving Point Institute to meet the growing interest in this traditional art

## **JUSTICE COURT**

### 2015 CASELOAD REPORT

**\* TOTAL CASES FILED 14,695**

\* Traffic Cases Filed 13,130

\* Criminal / Misdemeanor Cases Filed 1,150

\* Small Claims Cases Filed 415

**\* TOTAL CASES DISPOSED 17,193**

\* Traffic Cases Disposed 14,921

\* Criminal/ Misdemeanor Cases Disposed 1,897

\* Small Claims Cases Disposed 375

\* The remodel and security enhancement for the 3<sup>rd</sup> floor entry lobby of the Health and Justice Building was completed in July 2015. This remodel has improved access and provided better security for the Justice Court. The Court is now in compliance with the standard set by the Judicial Facility Space Standards.

\* This past year the Justice Court began handling the day to day scanning of all court-related paperwork. This scanning process allows images of all documents available to Court Personnel via a data image computer program, which saves personnel time and frees up space at the County Record's Center. The information scanned is also available in Xchange (repository for Court records) immediately. Note: XChange provides summary information about cases. This includes information such as names of parties, party addresses (if available), assigned judges, attorneys of record, documents filed, hearings held, judgments entered, and the outcome of completed cases.

\* Administer justice efficiently, according to law, with respect and fairness to all parties, thereby improving the quality of life in the community.

\* Continuously identify business processes for increased efficiencies to better serve the public.

\* Apply for a grant from the Justice Court Security, Technology and Training account for video surveillance in the parking areas of the Courthouse and for a secure parking area for Judges and Court staff.

\* Currently working towards a change from paper court processes to electronic court processes. We are currently in the process of scanning all case files. Once this process is complete we will have the ability to manage hearings in an electronic environment.

## **INFORMATION SYSTEMS**

### **Software Development**

Conversion of data to the new Highline Human Resource Information System (HRIS). Parallel testing, comparing the current Payroll system to the new HRIS has been ongoing for the last quarter of the year.

The Comparative Market Analysis/Appraisal tool (EZKomp) was updated with a new GIS map interface. EZKomp pulls comparable data from RealWare, the county land system and MLS sales. It now allows a BOE hearing officer to view an EZKomp appraisal, plus add his/her own comparable to the integrated map.

Implementation of paperless time entry. Electronic Time Entry (ETE) has been updated with new features that permit online approval of electronic time cards at the Supervisor and Department levels. It allows Supervisors and time entry clerks to see, correct and create a history of an employee's time sheet.

Conversion of data for the Attorney Office from PIMS to Justware. Justware is a new system for multiple agency use that streamlines case entry. Eliminating the need to enter a case in multiple systems.

First phase of updating the Children's Justice Center(CJC) system. Converting the system from Paradox to using the Oracle database.

Completion of input and data conversion modules for the Computer Assisted Mass Appraisal System funded by the State Multi-County Appraisal Trust(MCAT). New modules were demonstrated at Assessor School in December.

Subdivision Maps and Surveys moved into BMI.

First year that Final Distribution for the Treasurer was run using the new Distribution application which saves time and simplifies the process immensely.

Revised all web sites, reports and other electronic systems as required County Departments.

Revised all systems per State, Federal and accounting requirements.

### **Operations and Support**

Supported the 2015 Primary and General elections including: ballot preparation; configuration of the election for the electronic voting machines; tested and certified voting machines used in the election; processed vote tabulation and prepared election result reports.

Updated the wireless network infrastructure at the Security Center.

Updated the network infrastructure at the Administration and Health and Justice Buildings.

Maintained and supported the day-to-day functions of a 1500+ device network including workstations, printers, servers, data storage, network components, etc.

**Law Enforcement** Developed the Rounds alarm notification system.

Made enhancements to the Pay to Stay system.

Redeveloped the Jail Pre-Booking system.

Implemented Securus Inmate Phone system.

PC Statements and notifications implemented.

Countywide upgrades to the Countywide Spillman law enforcement reporting and Electronic Citations.

State Master Offense Table specifications implemented.

Implemented status notifications between Spillman and the Children's Justice Center case management system.

### **Geographic Information Systems**

Acquired and Deployed 2014/2015 Aerial Imagery.

Mosquito Application Development – Phase II.

Began development of the Public Works Road Right-of-Way Asset Management System (RRAMS) – Phase I.

Developed a Weed Control Field Data Collector Application.

Supported the CAMA System Development with various GIS/Mapping related modules.

### **2016 GOALS**

Children's Justice Center(CJC) system going statewide with 17 CJC centers, plus 5 Satellite centers. Enhance the reporting to provide accurate and pertinent data for submission to various agencies to obtain grants.

Implementation of Wells Fargo Ebox to accept Real, Personal and Greenbelt taxes using the convenience of Bill pay.

Support the 2016 Presidential election including: ballot preparation; configuration of the election for the electronic voting machines; testing and certifying voting machines used in the election.

Work with commissioners to fine tune the Purchasing system.

A new Board of Equalization(BOE) Agenda system will be available online. This allows taxpayers to sign up for BOE, make an appointment, upload related documents and receive application status throughout the process of BOE.

Redesign of the Utah County Website.

Develop a map-based mobile Engineering asset inventory system.

Integrate the jail video visitor program into the Jail Management System.

## **PERSONNEL DEPARTMENT**

### **2015 ACCOMPLISHMENTS**

Provided online training for all time limited employees in avoiding sexual and other harassment. Each Supervisor was also required to attend live training specifically tailored to supervisory functions including safety, FMLA, and Employee Relations. Achieved 100% participation and completion.

Introduced the “RetireReady” feature to retirement plans which provides individual financial planning services to participants in the County’s defined contribution retirement plans.

Personnel and IT team completed Phase I of the new Human Resource Information and Payroll System. Payroll processing will be accomplished on the new system beginning Pay Period 1 of 2016.

Cross-trained additional staff members in new assignments in order to improve the flexibility and responsiveness of the Personnel Department.

Hired approximately 375 new and replacement employees, screening well over 1000 applications to fill these vacancies. Processed 2349 status changes during the year, and administered payroll and benefits for approximately 1500 employees.

### **2016 GOALS**

Complete “clean-up” of Phase One of new Human Resources Information System. Begin work on Phase Two, which will include employee and manager self-service.

Implement a more comprehensive County-wide Safety program, including more extensive safety training and tracking in all departments, as well as accident/incident reviews resulting in recommendations for improvement.

Propose amendments to Personnel Rules and Regulations to reflect State and Federal legislative changes.

Standardize procedures and processes relating to background checks and drug testing of employees and applicants.

Continue to provide a high level of service in a timely manner to employees, supervisors, Department Heads, and the public.

## **PUBLIC WORKS**

### **Buildings and Grounds**

\* The Buildings and Grounds Division is staffed with 26 full time employees we are responsible for 1,000,000 plus sq. ft. of building space. Including office space, 24 hour a day Jail Facility, 11- County Parks Restrooms and Pavilions, 2 fuel stations and car washes, Health Buildings, Clinics, and our Convention Center etc. We are also responsible for the culinary water systems at Soldier Summit, Thistle, Spanish Fork river Park, Willow Park, and Lincoln Beach. Our division covers from Lehi on the North, to Soldier Summit to the south east.

Our Grounds crew takes care of close to 700,000 square feet of grounds, including lawns, trees, shrubs, flower beds etc. For the 4th year our grounds crew was very instrumental in helping plant and raise the flowers we use County wide in the county greenhouse. They are also responsible for snow removal on over 15,000 lineal feet of sidewalk.

Some of our accomplishments for 2015 have included, tracking of all county issued keys and key cards, fire alarm panel inspection and certification in county facilities. Fire extinguishers County wide serviced and inspected. All back flow systems throughout the County serviced and inspected.

\*A remodel of the attorney office remodel 2<sup>nd</sup> floor.

\*Installed new carpeting in the following locations: HJB suite 1400 common area and conference rooms; All hallways, 700-800-900 meeting rooms and computer floor and employee office in the Administration Bldg.; plus the Detectives, Booking and Admin area in the County Jail.

\*Remodeled the Substance abuse suite 1500 front reception area remodel, together with the Health promotion offices and the plan room in Environmental Health area of the Health and Justice Bldg. as well as a major remodel of the USU office suite. Installed floor safety glass on the east and west ends of the 2<sup>nd</sup> floor of the HJB.

\*Added an electronic latch at the Security Checkpoint on the 3<sup>rd</sup> floor of the Health Justice Bldg.

\*Replaced the furniture in the Justice Court of the Health and Justice Bldg.

\*Replaced air conditioning units in the phone rooms and at the HJB, Administration Bldg., and Health Services.

\*Replaced the air conditioning unit at Eagle Mountain.

\*Remodeled the Surveyor and Weed offices within the Public Works Bldg.

\*Installed chair rail in misc. areas of Mountainlands.

\*Recovered the lower bridge in Provo Canyon and the upper bridge near Vivian Park with trex.

\*Turned on water, made repairs, to all restrooms, drinking fountains, and pumps within the County parks and trails system.

\*Installed several pieces of new equipment such as steam kettles and grills in the Jail Kitchen as well as rebuilt and installed a hot water heater pump.

\*Cut and installed a new doorway into the old locker area of the Jail Kitchen to accommodate a new quick freeze and re-therm ovens.

- \*Installed a new 400 amp panel and circuitry to operate and power equipment in the County Jail Kitchen.
- \*Added new lights and outlets as well as panels in the stock barns of the Fair Grounds.
- \*Installed miscellaneous items such as measuring boards, cabinets, cork boards, and provided toys as requested in the WIC buildings in Payson, Provo, and Am. Fork.
- \*Placed a drain in the south parking lot of the Animal Shelter.
- \*Poured a retaining wall and steps to replace an old flower bed at the Canyon View Park restroom.
- \*Repaired leaks and replaced pump at Soldier Summit as well as replaced two pumps and the control panel at the Jordan River trail tunnel.
- \*Provided set up and take down for several events such as July 4<sup>th</sup>, the Latino Festival, and Taste of the Valley.
- \*Added card readers in multiple locations, while setting meeting schedules for conference rooms, scheduling weddings and dances at all county owned facilities.
- \*Completed over 9500 work orders and cleaned up some 200 bio hazard spills.

### **Engineering Division**

- \*Worked on the Santaquin Rehabilitation project.
- \*Met with all landowners on the Elk Ridge Drive/Salem Parkway Project to discuss ROW and land purchases.
- \*Held a public meeting on the Elk Ridge Drive/Salem Parkway Project.
- \*Worked with PEC to revise the application for the wetlands permit on Elk Ridge Drive/Salem Parkway Project.
- \*Worked with Salem City and Strawberry Highline Canal company to provide support including equipment during breach and repair of canal.
- \*Worked with Patterson Construction to fix drainage and clearance issues on the 90 degree bend of Grove Drive.
- \*Worked with Provo City to replace water line from Big Springs to South Fork and then reconstructed said road surface with Van Con.
- \*Worked with Provo City to fix drainage issues on North Canyon Road.
- \*Worked with the homeowners association of Upper Whitemore to repair roads and get them up to county road standards.
- \*Worked with the Weed Division to fix dam inspection items on the Santaquin Debris Basin, Hobble Creek Debris Basin and Payson Debris Basin.
- \*Repaired guardrail on Powerhouse Road.
- \*Fixed drainage issue on Salem Canal Road.
- \*Worked with Salem City to fix drainage issues on Woodland Hills Drive.
- \*Prepared the Lake Shore Drainage maps.
- \*Completed traffic studies on Highland 1900 West, Canyon Road, 8800 South, Nebo Loop, and 2400 East.
- \*Contracted Forsgren to design box culverts 5600 West and Goosenest Drive.
- \*Contracted with Epic Engineering to get in compliance with MS4 permit in relation to storm water.



- \*Sponsored the annual storm water training in February.
- \*Scheduled and conducted storm water meetings.
- \*All of our county roads were inventoried (approx. 530 centerline miles).
- \*Identified all B & D Roads to create an official County Road Map.
- \*Submitted appropriate text amendments to the current zoning ordinance.
- \*Worked with the GIS division to create a new Road Inventory & Sign Program.
- \*Assisted in locating water leaks at Soldier Summit.
- \*Worked with jail staff to get new door cut in for the kitchen.
- \*Coordinated new parking lot surfaces for the Security Center, Fuel Station, Foothill, Emissions, and Emergency Services Buildings.
- \*Coordinate striping of all county roads as well as Vivian Park, Willow Park, Equestrian Park, Security Center parking lots.
- \*Coordinated parkway repairs for Lower and Upper Provo Canyon Parkway.
- \*Coordinated reconstruction with Van Con of Jordan River Parkway from the Jordan River Crossing to the county line in connection with the Central Utah Water Project.
- \*Worked with PEC and Saratoga Springs City on design of the trail from Dry Creek to Loch Lomond.
- \*Designed repairs for trail/bridge issues on Provo Canyon Parkway.
- \*Worked with PEC to create a master plan for Vivian Park from the Provo Canyon Parkway to Wasatch County.
- \*Worked on a description and layout for future improvements of the Knolls Park Project.
- \*Participated with the NRCS in the Lower Spanish Fork River CRMP Project to resolve issues on the river from I-15 to Utah Lake which included a river float.
- \*Coordinate the resolution for parking lot drainage issues at the North County Animal Shelter.
- \*Prepared exhibits for Inlet and RC Park for transfer to Saratoga Springs City.
- \*Coordinated the repairs and layout for the 800 North Parking Lot.
- \*Reviewed and processed 13 new subdivision requests.
- \*Issued and inspected 28 Access, 4 Excavation, and 14 Utility excavation permits.
- \*Maintained 2621 road signs, installed 145 new signs, and repaired 125 road signs.
- \*Reviewed and processed 12 gravel pits.

### **Parks Division**

The Parks Division completed the following with some 7 full time employees plus a handful of part time together with 6 seasonal park hosts:

- \*Performed continual maintenance operations in all county operated parks which included all sprinkling systems, weed control, fertilizers, sweeping, table repairs, snow removal, and general facility repairs.
- \*Performed and repaired 8 major sprinkling system repairs.
- \*Repaired damaged asphalt sections along the Upper Provo Parkway between 800 North and Nunn's Park; and the Lower Provo Parkway between the two major parking lots.
- \*Trimmed trees and shrubs, grasses, along all parkway trails.

- \*Cleaned 16 different park restrooms daily during the summer season and as needed during off peak times.
- \*Monitored and assisted in 27 various parkway events which included marathons, etc.
- \*Handled and coordinated all events held in the Equestrian Park.
- \*Removed 34 tree hazards.
- \*Repaired flood damages done along the Murdock Trail.
- \*Installed new concrete pads in front of the Canyon View restroom.
- \*Sealed cracks in parking lots at Willow, Lincoln Beach, and Equestrian parks.
- \*Responded to the needs, repairs, and maintenance requests as detailed and reported by the six park/camp hosts.
- \*Processed several park reservations which totaled \$64,370 in daily fees, \$40,501.47 in overnight camping fees, and a net park revenue of \$104,871.00.

### **Roads Division**

Road work is often divided into a handful on classifications and responsibilities. Together with performing as needed daily road maintenance on all county roads, we completed the following list of other duties as done this past year:

#### **GRADING**

- \* Lake Mountain Communications Road – 1 time
- \* West Mountain Road – 1 time
- \* County Roads in local Valley area's – 3 times
- \* Forest Service and Mountain Roads – 3 times

#### **HAULED FILL FROM WEST MOUNTAIN PIT TO:**

- \* Woodland Hills Salt Shed
- \* 6000 South 3600 West to 4800 West
- \* Allen Ranch Road
- \* 8000 North to 17,600 West
- \* Starvation Road
- \* South Fork Provo Canyon
- \* Chimney Rock Pass Road
- \* 6400 South 3800 West
- \* Lewiston Road
- \* Wanrhodes Creek Road
- \* Soldiers Pass Road
- \* Salem Canal Road
- \* Dividend Road

#### **HAULED ROAD BASE WEST MOUNTAIN PIT TO:**

- \* 6000 South 3600 West to 4800 West
- \* Salem Canal Road
- \* 5600 South from 3200 West to 4800 West

- \* 9600 South from 5600 West to 6200 West
- \* 10,400 from 5600 West to Dump
- \* 5200 West from 12,000 South to 12,800 South
- \* 12,000 South 11,900 South from 4600 West to State Road 141
- \* 6400 South from 3200 West to 4800 West
- \* Power House Road
- \* River Bottoms Road
- \* 4050 West from 9600 South to Payson City limits
- \* 400 East from Power House Road to 10,000 South
- \* High Oak Drive from 9600 South to 10,000 South
- \* Jordan River bike path from Willow Park to 9600 North

#### PIPE WORK

- \* Salem Canal 20' 18" pipe
- \* Silver Pass Road 80' 24" pipe
- \* 1850 West off Palmyra Drive 30' 24" pipe
- \* Dividend Road 160' 24" pipe
- \* 11,130 West Goshen 30' 24" pipe
- \* 12,800 West Elberta Road 50' 12" pipe
- \* Dividend Fork Road 120' 24" pipe

#### DEBRIS BASIN CLEANING AND FLOOD PREPARATION

- \* Removed material from basin and removed trees from Hobble Creek.
- \* Removed material from basin and removed trees from Payson Canyon
- \* Cleaned rocks off Thistle, replacing some rock and put big rocks around one side to help with cleaning
- \* Cleaned brush and trees in Santaquin Basin
- \* Sprayed weeds in all three Basins

#### FOREST SERVICE WORK

- \* Graded Forest Service Roads – 2 times
- \* Removed cattle guard Right Fork Hobble Creek
- \* Nebo Creek
- \* Fixed cattle guards Pole Haven Road
- \* Laid asphalt on bad areas Diamond Fork Road

#### ASPHALT WORK ON THE FOLLOWING ROADS:

- \* Left Fork Hobble Creek
- \* Dividend Road
- \* Dividend Fork Road
- \* 5200 South between 4000 West and 4400 West
- \* Silver Pass Road
- \* 400 East from Power House Road to 10,000 South
- \* Salem Canal Road
- \* 600 East from 10,000 south

- \* Woodland Hills Salt Shed
- \* Murdock Trail two areas
- \* 4050 West between 9600 South and Payson City limits
- \* 3600 West from 6900 South to 7100 South

#### WINTER WORK

- \* Hauled salt from Redmond to Provo
- \* Hauled cold mix for patching roads
- \* Trimming trees County wide
- \* Plow and salt County Roads
- \* Work in debris basins
- \* Work on flood control problems from January to June
- \* Stream cleaned from January to June

#### Fleet Services/Motor Pool

\*Held monthly OSHA and other safety training meetings to improve employee's awareness of workplace hazards and safety issues.

\*Number of vehicles in the fleet as of 11/20/2015 – 339

\*Number of pieces of equipment in the fleet as of 11/20/2015 – 327

\*Number of vehicles replaced in 2015 – 33.

\*Number of vehicles added (from Fed Surplus, etc.) in 2015 - 7

\*Number of pieces of equipment replaced in 2015 – 15.

\*Number of pieces of equipment added (from Fed. Surplus, etc.) in 2015 - 2

\*Number of vehicles sold at 2015 auctions – 17

\*Number of vehicles sold other than on auction, were traded or totaled in 2015 - 5

\*Number of pieces of equipment sold at 2015 auctions – 8

\*Number of pieces of equipment scrapped or traded in 2015 - 5

\*Fleet Services employees attended 250 hours of continuing education on new developments and repair strategies for the vehicles and equipment currently in use by the county.

\*Maintenance and repair work orders completed to 11/20/ 2015 – 2050.

\*Accident reports processed to 11/20/2015 – 37. This is a decrease from 2014 by 26 percent. Average repair cost per accident in 2014 - \$1,011.00. Average repair cost per accident in 2015 - \$1178.00

\*Gallons of gasoline dispensed to 11/20/ 2015 – 217,915.

\*Gallons of diesel fuel dispensed to 11/20/ 2015 – 44,063.

\*Completed 170 vehicle safety inspections and 222 emission tests.

\*Implemented the updated version of the fleet maintenance program and are working to straighten out any “bugs” that are found.

\*Began reorganizing, marking and setting locations in parts inventory. Barcoding of items is helping to reduce data entry time and errors in parts billing.

### **Weed Division**

We accomplished the following during the 2015 calendar year:

#### **Right-of-Way Spraying and Maintenance-**

In 2015 the Weed Department maintained the county right-of-ways and intersections through the following programs:

1. Sprayed 900 miles of county road right-of-ways utilizing our Norstar RS6000 computerized roadside sprayer truck and three tank trucks for custom spot treatments.
2. Chemically treated 2,200 traffic signs and road delineators on county roads.
3. Mowed over 1,800 miles of county right-of-ways.

### **Grants**

In 2015 the Weed Department was able to secure over \$248,000 in funding through grant opportunities provided by The Utah Department of Agriculture and Food, Utah Department of Natural Resource, and through other state and private organizations. These funds were allocated to the following projects:

1. The Utah Lake Shoreline Restoration Phragmites removal projects.
2. North Canyon projects
3. Squarrose CWMA Projects.

#### **Working with Private Land Owners**

In 2015 the Weed Department worked with about 50 private land owners who needed assistance with various noxious weed problems and land management.

1. Assisted in the spraying of over 8,000 acres of private land.
2. Assisted in the seeding of 300 acres of rangeland.

### **Forest Service Partnerships**

In the 2015 the Weed Department maintained our partnerships with both the Pleasant Grove and Spanish Fork Ranger Districts and helped them maintain 98 miles of Forest Service right of way.

## **Community Development**

Utah County Community Development provides administrative support to the Utah County Commission to “provide for the health, safety, and welfare, and promote the prosperity, improve the morals, peace and good order, comfort, convenience, and aesthetics of each county and its present and future inhabitants and businesses ...”, together with providing information to the public concerning natural hazards areas, flood zones, county addresses, zoning and land use ordinance and land information, information on currently adopted building and fire codes, business license information, maintains reclamation bonds for earth materials mining operations, and provides census support for the U.S. Census. A number of public hearings and meetings were also conducted which included:

- 12 - Agenda Meetings of the Utah County Planning Commission
- 9 - Large Scale Development Plat applications, approval of a total of 14 building lots
- 5 - Agriculture Protection Area applications, approval for protection of 251 total acres
- 3 - General Plan amendment applications
- 4 - Zone Map amendment applications
- 15 - Land Use Ordinance text amendment applications
- 7 - Agenda Meetings of the Utah County Board of Adjustment
- 9 - Board of Adjustment appeal applications
- 215 - Zone Clearances researched
- 23 - Zone Compliance permits issued
- 14 - Notice to Comply processed
- 22- Temporary Use Permits
- 212- Building permits for zoning clearance

### **Business Licensing:**

- 22 - New Business Licenses issued
- 210 - Business License Renewals
- 43 - Business License Zone Clearances issued
- 84 - Inspections of licensed businesses

### **Building:**

- 20 - Single-family dwelling building permits issued
- 19 - Single-family dwelling additions or remodels
- 173 - Other building permits (Agricultural, other occupancies, electrical, plumbing, mechanical, grading, etc.)
- 882 - Total site visits for inspections
- 1674 - Building inspections in the field
- Notable projects: Upgrades to LDS trek facility, Shooter Indoor Soccer Facility, Sundance Zip Line, upgrades/updates to several BSA camps, Haunted Forest

### **Fire Marshal:**

- 53 - Fire calls or fire related calls
- 30 - Investigations
- 628 - Permits issued (fire safety, LPG, ag. burn permits, open burn permits, plan reviews, special events, certificates of fire clearance)
- 623 - Inspections conducted (business license, fire safety, HazMat, formal complaints, LPG, temporary use, zone clearances, sprinkler/alarm, misc.)
- Notable accomplishments: Implementation of new fee schedule, updated website and application forms, initiated program to conduct safety audits for all county facilities, modified/updated Urban Wildland Interface requirements

## **Health Department**

The State of Utah has just been rated the 5<sup>th</sup> healthiest state in the nation. In comparison to the State of Utah averages, Utah County residents have:

- a greater life expectancy at birth
- a higher percentage of all persons living in poverty, but a lower percentage of children in poverty
- a higher percentage of mothers who received prenatal care in the first trimester
- a lower infant mortality rate
- a lower percentage of live born infants with low birth weight
- a lower birth rate for females aged 15–19
- a lower percentage of adults who reported current cigarette smoking
- a lower percentage of adolescents who reported current cigarette smoking
- a lower percentage of adults who reported binge drinking in the past 30 days
- a lower percentage of students in grades 8, 10 and 12 (combined) who used alcohol or marijuana in the past 30 days
- a lower percentage of students in grades 8, 10 and 12 (combined) who used marijuana in the past 30 days
- a lower percentage of adults who reported doctor-diagnosed high blood cholesterol
- a lower rate of coronary heart disease deaths
- a lower rate of lung cancer deaths
- a lower rate of poisoning deaths
- a lower rate of suicide deaths
- a lower rate of asthma-related emergency department visits

The Utah County Health Department accomplished the following:

- Executive Director of 32 years left as the newly appointed Director of the Utah Department of Health
- Veteran Deputy Director Ralph Clegg selected by the Utah County Board of Health as the new Executive Director of the Health Department
- Treated 44,000 acres by plane for mosquito prevention and responded to 653 mosquito service requests and treated 12, 059 catch basins
- Saw the lowest number of mosquitoes trapped in 11 years, with no positive West Nile Virus mosquitoes in the 320 pools tested
- No human cases of West Nile Virus
- Over 3,000 food establishments inspected for food safety
- 416 public recreational pools inspected for safety and sanitation
- Over 1,500 additional business environmental health inspections
- 262,047 pounds of household hazardous waste collected and safely disposed during 1 day collection event
- Issued nearly 18,000 birth certificates, nearly 2,800 death certificates and 32 marriage/divorce certificates
- 71 foster grandparents volunteered 48,547 hours, assisting 1190 children

- 46 senior companions volunteered 38,063 hours to 332 frail elderly in-home and community-based settings, with most volunteers reporting significant increases in sense of purpose, welling being and quality of life
- 66% increase of women eligible for BeWise program screening, meaning that an additional 800 women are eligible to be screened for heart disease, and breast and cervical cancer.
- Provided 77 offsite community immunization clinics during October and November.
- Implementation and training on new electronic medical records system.
- Nurse Family Partnership program launched, an evidenced based program helping struggling families set and meet goals
- Health Department School Nurses served 124,185 students in 149 schools, reviewing immunization records, providing vision, and hearing screenings, creating individual Student Health Care Plans and providing CPR and other trainings to school staff.
- Pertussis rate has dropped to around 16 from the 2014 rate of 39.6 per 100,000
- Over 3,100 reportable communicable disease cases were investigated, including significant outbreaks of measles, klebsiella and salmonella
- Health Department communicable disease nurse, Jennifer Stoker credited with identifying the source of a large multi-state E. coli outbreak
- WIC served an average of 11,585 clients per month in 4 clinics
- WIC implemented a new breastfeeding rest stop at the Utah County Fair that was used by 31 breastfeeding mothers and babies
- Collected 14,867 ounces of human breast milk from 26 donor mothers to provided needed nutrition to premature infants in hospitals
- Implemented 3 innovative and cost effective social media promotion methods
- Increased Utah County Health Department's monthly social media reach and presence by 150%
- 97.5% of Utah County employees enrolled in the WellSteps worksite wellness program
- Over 4,100 hours of volunteer public health promotion efforts were provided by undergraduate student interns from multiple universities
- Received new grant funding to help address asthma issues within the home environments of high risk residents
- The OUTRAGE! anti-tobacco youth group educated community leaders about the dangers of illegal sales of e-cigarette products to youth
- A new Traffic Safety Program was introduced in Utah County to help prevent tragic traffic related injuries and death among Hispanic/Latino residents
- The Utah County Board of Health approved the new Utah County Health Improvement (CHIP) plan that will help guide public health strategic planning efforts for the next 5 years



## **RECORDERS OFFICE**

The Utah County Recorder's office is the depository of all documents pertaining to land records. The records and abstracts are kept for all land parcels in the county and include information on current owners, mortgages, liens, etc. We maintain a web site that is available to the public containing the latest information regarding land records and maps. The Utah County Recorder is proud to continue to offer the web site services free of charge to everyone.

### **Statistics for the year 2003 thru 2013**

<b>Year</b>	<b>No. of Documents</b>	<b>Fees Collected</b>
2003	202,949	\$3,381,079
2004	146,499	\$2,497,515
2005	152,272	\$2,671,749
2006	176,663	\$3,090,834
2007	179,205	\$3,028,005
2008	136,181	\$2,227,670
2009	133,890	\$2,242,804
2010	115,151	\$1,914,462
2011	95,242	\$1,606,260
2012	115,839	\$2,124,080
2013	117,844	\$2,084,862
2014	94,682	\$1,684,010
2015	117,349	\$2,231,954 ( <i>on Dec 31, 2015</i> )

### **ACCOMPLISHMENTS**

The Records Office operates on a very lean budget, while striving to ensure Utah State statutes for recording are satisfied. There are currently over 215,000 parcels in the Utah County GIS system.

The Records Office continues to work on a project that includes updating current ownership names for correctness as well as checking line work in GIS while moving toward an all-digital mapping product.

We continue to help the many walk in patrons with their land information questions using our online database and older records that are available in our office. We maintain a friendly and helpful environment for anyone who visits. Although personal visits are slowing down, we still field many phone calls about searching our online parcel database and give basic instruction on how to use the website on their own.

Our mapping programs are being updated continually, with help from the Computer Department, with new and improved ways to display our parcel map layer. We continue to strive toward easier access for the public in making a clearer picture of their property and surrounding areas through maps and online records.

We continue to work closely with the Title Companies and other Professionals to ensure our programs work for the public as well as our office. We welcome feedback from them when we update our searching programs to ensure the programs can be used quickly and efficiently.

There are some services provided by the Computer Department that help to make searching property easier. They have created an Application for both Apple Products and Android devices. The public can now search our records from their mobile devices using these apps that are available for free.

## **2016 GOALS**

Continue to check and correct all ownership and line work for each locally assessed parcel in the county.

This includes rectifying holes in the GIS layer where parcels may be missing. Keep the web access to Utah County land records user friendly, up-to-date, and **free of charge**.

To be acquainted with and up to date with present and future State Code that applies to land records and the Recorder's Office in general.

To go above and beyond in supplying the best customer service and helpful instruction to the public.

## **SURVEYOR'S OFFICE**

The Section Corner monuments of the Public Land Survey System (PLSS) form the basis for the identification of boundaries of all private, state, and federal land. The PLSS also provides definition of location of water rights sources, road rights of way, utility easements, mineral rights, etc. The integrity of our county parcel layer and our property tax system rely upon the PLSS. The ability for property ownership to peacefully and quietly enjoy what would arguably be their greatest of possessions, also requires that their property be identifiable. The PLSS was established just for that purpose. It is the County Surveyor's responsibility to protect the monuments of the PLSS, and thus in turn help in the protection of property rights and interests for both private and public land.

In addition to the PLSS, the County Surveyor serves as the depository for all records of survey, provides data for private surveying companies, reviews final local entity plats (annexations, service district boundary plats, disconnects, etc.), as well as provides some surveying services for other county departments. The State of Utah has also been the beneficiary of much of our efforts. The Surveyor's Office also serves the general public in an advisory capacity. The following is a summary of many of our accomplishments in 2015 as well as a list of goals for 2016.

### **2015 YEAR-END REPORT**

#### **FIELD PROJECTS**

\*404 section corners were tied in 6 different townships. Three of those townships were tied in their entirety (T8S R1W, T8S R2W, and T9S R2W)

\* "Dump Fire" monument review. Post-chaining review of affected monuments following the Dump Fire.

\* Referenced 12 corner monuments prior to projects that would disturb them. This is the best case scenario. We need to be notified prior to a project. This allows for accurate restoration following construction projects.

\*With assistance from UDOT, 11 corner monuments were replaced that were destroyed with road work from UDOT construction projects.

\*Identified and surveyed 9 corner monuments in T10S R7E.

\*Searched for 39 more original monuments in T10S R7E. This search process will continue in 2016.

\*Identified 43 original corner monuments in T10S R6E and located them by survey.

\*Identified 8 original corner monuments in T10S R2W and located them by survey.

\*Resurveyed 56 corner monuments in T10S R2W for HARN '83 coordinates.

\*Three corner monuments were re-established in T10S R2W that had been affected by chaining or other projects. One of these monuments required extensive Office research and field work to identify its original location.

\*Surveyed a Lease Parcel and prepared a legal description @ proposed dispatch center.

\*Performed field checks verifying the proposed boundary @ Bridal Veil Falls prior to purchase.

\*Performed field checks for road descriptions involving an agriculture protection area in Section 30, T9S R2E

## **OFFICE PROJECTS**

\*Reviewed 230 Records of Survey Plats.

\*Reviewed and approved 25 final local entity plats.

\*Review of 6 additional final local entity plats----approval pending.

\*347 Section Tie Pages were drawn in the new format and placed online.

\*OPUS survey and submittal procedures were developed, giving us a great tool for projects in areas where it is applicable. OPUS is a procedure of acquiring tremendously accurate gps survey data, submitting the data to the NGS, and getting the results back from them. This is particularly useful in areas where accurate survey control doesn't exist or is sporadic.

\*Assisted in expediting the Elberta Townsite plat modification proposal. This will be a continuing process.

\*Assisted various property owners with boundary issues by performing extensive research and the expediting of efforts to resolve those issues.

\*Created and conducted a presentation before the Utah Council of Land Surveyors on monument preservation.

\*Met with representatives of the BLM, AGRC, and the DNR to discuss the issues of "chaining" and its negative effects on section monuments. From this meeting we created a rough draft of MOU "language" that will hopefully be a catalyst in monument preservation.

\*Our Office assisted with some of the preliminary verbiage of S.B. 264 and we are continuing to participate as a member of the MRRC (monument replacement and restoration committee) to administer a grant funded program to preserve and protect section monuments statewide.

## **2016 GOALS**

\*Re-plat the following townships with NAD '83 U.S. Survey-foot conversions: T8S R1W, T9S R3E, and T10S R1E.

\*Review coordinate discrepancies between 83 and 27 data in T9S R2E and make plat and tie sheet amendments.

\*Complete "Re-ties" of monuments that were replaced in D.O.T. highways and get information online.

\*Field ties all of T9S R1W, T9S R1E, and T9S R2E.

\*Work with I.T. Department to enhance our public data sources online.

\*Draw at least 300 more section tie sheets in new format and get online.

\*Complete Department policy and procedure manual.

\*Search 22 stone monument areas in T10S R7E at least once in 2016.

\*Search 13 stone monument areas in T10S R6E at least once in 2016.

\*Search at least 30 of the 50 stone areas in T10S R2W at least once in 2016.

*This will mean that accessory information such as mineral claim evidence in these areas are searched for and utilized to refine search areas.*

\*Identify, survey, and tie the remaining 22 pipe and cap monuments in T10S R6E.

\*Continue to assist other county departments with requested projects.

\*Continue to assist the State of Utah with their boundary settlements with upland land owners around Utah Lake.

## **SHERIFF'S OFFICE**

**Total Employees: 500**

**274 FT. Sworn Law Enforcement Employees - 94 FT. Civilian Employees - 132 Part Time**

**230 Civilian Volunteers.**

This includes elected, appointed, merit status, Limited Time employees, Reserve Deputies, Law Clerk Bailiffs and Wild Land Fire Strike Teams and Volunteers supporting both enforcement and Corrections.

The Sheriff's Office is organized into two Bureaus, the Enforcement Bureau and the Corrections Bureau. Chief Deputies command Bureaus. Each Bureau is subdivided into the Divisions for work continuity. Each Division is supervised by a lieutenant and non-divisional services are supervised by a Civilian Director.

**The Enforcement Bureau** is responsible for the delivery of those services traditionally associated with police operations. It is composed of four divisions responsible for all Patrol, Investigations, Emergency Services, Judicial/Civil and other specialized duties. The Bureau provides service to the unincorporated areas of the county as well as multiple recreation and canyon areas. The Bureau also serves seven municipalities that contract with the Sheriff's Office for their law enforcement services.

The Enforcement Bureau's purpose is to serve and protect the citizens of Utah County by responsibly enforcing the laws. Deputies receive extensive training, not only in being extremely competent in police skills, but also in conducting themselves in a professional manner that fosters a good harmonious relationship with the community. We understand that to be truly effective public servants we must have the help and cooperation from citizens who know their community and neighborhoods better than anyone. By earning the citizens trust, we can work together in a corroborative effort that will allow all of us to live in a safer, more peaceful, community.

### **2015 STATISTICS OF INTEREST**

#### **Enforcement Bureau Statistics**

The Utah County Sheriff's Office Enforcement Bureau provides law enforcement services for 1,574 square miles of unincorporated county lands.

During 2014; Total Arrests: 4,115   DUI Arrests: 378   Felony Arrests: 311   Misdemeanor Arrests: 3,426  
Traffic Citations: 7,608

Total Dispatched Calls for service: 39,757

Search & Rescue team call outs: 148

Stolen property recovered value: \$ 204,466

Death Investigations: 22   Homicides: 2

Registered Sex Offenders Arrested: 228

Civil papers served: 6,903 Criminal arrest warrants: 622 In-State extraditions: 775

Out of State extraditions: 74

**The Corrections Bureau's** goal and mission of the Utah County Jail to provide adequate control, effective supervision, competent staff, safety of staff and inmates, justice and fairness, education and rehabilitation. We believe in making cost effective decisions and in making sure that the taxpayer's monies are spent in the most effective manner possible, while providing a critical function required by our community. We believe in treating those incarcerated humanely, understanding that incarceration is punishment in and of itself. We hope to provide education and rehabilitation so that those incarcerated can make proper decisions and choices in changing the course of their life. The Utah County Jail provides religious services, programs and services to inmates either through volunteers or employees hired with inmate trust funds. These programs have no cost to the taxpayers of Utah County. The following programs and services to inmates is an attempt to reintegrate them back into society: GED/High School Diploma; Life Skills(improving relationships); Life Skills(Why Try); Life Skills(Bridges); Life Skills(Living at 5); Alcoholic Anonymous; Narcotics Anonymous; LDS 12 Step Drug Rehab Program; 30 Day OUT Program; 90 Day OUT Program; RadKids Program; Discharge Plan; Community Resources.

In 2015 the Utah County Jail received a grant from the State of Utah to be a regional hub for the assessments that will be done by the new Jail Reinvestment Program (JRI). In 2016 Utah County will hire and employ six new people to do mental health and drug abuse screenings at the time of booking. This will be done for our jail and we will do video interviews of four other jails.

### **Correction Bureau Statistics**

Individuals Booked in the Utah County Jail in 2015—13,645

Individuals Released from the Utah County Jail in 2015—13,802

Average Days in Custody--36

Average Daily Population for Utah County Jail in 2015--849; 693 male ADP, 156 female ADP Total Capacity of Utah County Jail--1172

Average Condition of Probation inmates in Utah County Jail in 2015—196

Average ICE Detainees in Utah County Jail in 2015--160

Average Daily GPS Inmate Population in 2015--82

Average Daily Work Diversion Inmate Population in 2015--83

Average Daily Jail Industries Inmate Worker Population in 2015—68

Operation Budget for 2015--\$25,623.00

\*Revenue for 2015--\$8.2 million

Jail Industries - 530 inmates qualified for and participated in the Jail Industries Program for FY2015. The Jail Industries Program generated gross revenue of \$1,400,228.71. Inmates keep 20 percent of that money as wages, federal and state taxes are paid, monies are sent to Utah Victim's Fund and a then a portion is paid to Utah County as room, board and program administration. This year \$69,622.03 will be paid to the Utah Victim's Fund. Meals Produced for the Utah County Jail and Foothill Treatment Center.

The Utah County Jail is inspected by Immigration Customs Enforcement, US Marshall's, Utah Sheriff's Association Jail Audit and NCCHC. The Utah County jail is Compliant and Accredited with all State and National Standards.

*\*As a note of interest, the Utah County Sheriff's Office Corrections Bureau has offset over 32 percent of its operational budget with revenue for at least the past four years. The national average of revenue generated by jails is 7 percent or less.*

## Department of Drug and Alcohol Prevention and Treatment

Utah County aDDAPT is the Local Substance Abuse Authority program for Utah County established through state law in UCA title 62A Chapter 15. aDDAPT provides drug and alcohol prevention and treatment services to the citizens of Utah County. Prevention services are delivered primarily through contracts with the three local school districts. Treatment services are provided directly through aDDAPT treatment programs and local contract treatment providers. Most referrals to aDDAPT treatment programs come from the criminal and juvenile justice and child welfare systems. The great majority of clients are at or below the federal poverty level for income and family size.

Untreated drug and alcohol abuse costs to Utah County citizens, businesses, and government operations, including the costs of lost productivity, healthcare, criminal justice, property damage and theft, equate to nearly one billion dollars per year. aDDAPT's treatment programs for adults are shown to reduce from 4.8 per client arrests in the 18 months prior to treatment to 1.5 per client arrests in the 18 months after discharge, having a significant reduction on Utah County's crime rate.

PERFORMANCE MEASURES						
Adult Services	Multiple Drug Use at Admission	Clients reporting IV Drug Use at Admission	Increased Alcohol Abstinence	Clients in Stable Housing	Increased Employment	Decreased Criminal Justice Involvement
Utah County	66.17%	30.12%	94.00%	95.66%	43.10%	48.10%
State Average	41.50%	20.90%	49.70%	96.40%	20.40%	63.90%
National Avg.	*	*	36.70%	93.60%	12.80%	50.40%

Adult Services	General Satisfaction with Services	Good Access to Services	Quality and Appropriateness of Services	Positive Service Outcome	Social Connectiveness	Improved Functioning
Utah County	85.0%	77.0%	90.0%	82.0%	82.0%	85.0%
State Average	85.0%	82.0%	89.0%	84.0%	84.0%	85.0%
National Avg.	89.0%	85.0%	89.0%	70.0%	73.0%	71.0%



Youth Services	General Satisfaction with Services	Cultural Sensitivity	Positive Service Outcome	Social Connection	Improved Functioning	Wellness
Utah County	75.0%	88.0%	75.0%	93.0%	33.0%	100.0%
State Average	78.0%	86.0%	65.0%	84.0%	61.0%	85.0%
National Avg.	87.0%	93.0%	68.0%	85.0%	69.0%	*

Youth Highest Risk Factor and 30 Day Use Data	Low Commitment to School	Depressive Symptoms	Family Conflict	Alcohol	Marijuana	E-cigarettes
Utah County	39.9%	34.0%	30.5%	4.2%	3.0%	5.7%
State Average	40.1%	35.5%	30.9%	6.5%	5.2%	8.1%
National Avg.	42.0%	35.0%	38.0%	22.6%	14.4%	13.0

Even though Utah County experiences higher multiple drug use and intravenous drug use than the rest of the state, aDDAPT programs showed performance improvements this past year in several areas increased employment and decreased criminal justice involvement rates. Utah County aDDAPT also shows process and outcome performance at or above the state and national averages for most indicators.

Utah County's environment for drug and alcohol is significantly lower than the state and national averages. Prevention is focused on building readiness with the Communities That Care model, which provides research based tools to help communities mobilize to promote the positive development of children and youth and to prevent adolescent problem behaviors such as substance abuse, delinquency, teen pregnancy, school dropout and violence. "If you want to prevent problems, address those risk factors that are elevated in the community with programs or policies that have already been tested and shown to be effective in similar populations," (Dr. J. David Hawkins, founding director of the Social Development Research Group at the University of Washington.)

Utah County experienced several significant challenges in 2015. In February, our main contract treatment provider for youth notified us of their intent to cancel their contract and cease operations within 30 days. We had to perform a rapid business case analysis of whether to build or buy youth treatment services, and we determined that it was more cost effective for us to bring this service in

house. We fully expect our below average scores to significantly improve in 2016. As a result of retirements, resignations, and new program development, we had one-third of all positions turn over this past year. This includes six upper and middle management positions.

Utah County continues to lead in training and education in the field of drug and alcohol prevention and treatment. In 2016, aDDAPT continued its partnership with Utah Valley University to put on the largest one day conference on addictions in the state, drawing over 500 attendees. The highlight of the 2015 conference was a keynote address by Christopher Kennedy Lawford and a plenary session on non-substance addiction by our own Gordon Bruin. The 2016 conference will be the 7<sup>th</sup> annual UVU Conference on Addiction and planning is well underway.

In 2014, we were awarded a grant and received a special one-time legislative appropriation totaling \$125,000 for the purpose of procuring and implementing a new electronic health record. Implementation began in January of 2015, and “go live” happened on schedule July 1. The new EHR is projected to save the Department \$120,000 per year in operating costs, improve state data reporting accuracy from 50% to over 90%, and give us improved management data capabilities.

UCaDDAPT provides specialized treatment services for women with dependent children. Research shows that women with SUD problems won’t start or remain in treatment if they have no child care arrangements. Additionally, most children in the custody of parents with SUD problems also have complex behavioral challenges resulting from poor parenting skills. We are engaged in a planning and design process to create new facilities for our Promise of Women and Families south county program that will provide much needed outside play space for the program’s children. Once the construction is complete and we occupy the new space, we can pursue state child care licensing.

The Department's goals for 2016 are to continue to establish and monitor treatment productivity standards using the new electronic health record, train and implement selected evidence based practices for screening, assessment, and treatment in our newly created Grandview Youth Treatment program, and to train our new middle management team on their new responsibilities. We also plan to work very closely with the 4<sup>th</sup> District Court, Utah County Sheriff, and the State Department of Corrections to plan and implement the Justice Reform Initiative that provides for smarter drug policy in the State of Utah. We want our agency to be seen as the State’s leading expert in drug and alcohol prevention and treatment.

## **TREASURER'S OFFICE**

### **2015 Accomplishments:**

- 171,418 property tax notices sent in 2015
- \$330,803,813 current or prepayment of real property taxes collected in 2015
- \$25,979,844 personal property taxes collected in 2015
- \$24,414,077 prior year taxes, penalty & interest collected in 2015
- \$3,412,606 greenbelt taxes collected in 2015
- \$386,718,739 total taxes and fees collected and distributed in 2015
- \$241,027,432 (62%) collected electronically via lockbox, credit card, debit card or ACH transactions
- 95% collection rate for 2015
- Distributed taxes by the 10th day of the month following collection
- Distributed taxes to 57 entities including 26 cities or towns, 3 school districts, 9 redevelopment agencies and 19 special service districts or other institutions
- Invested funds in accordance with the State Money Management Act
- Implemented E-Box solution to streamline "Bill-Pay" payments

### **2016 Goals:**

- Enhance electronic payment of taxes. Currently electronic payments are only accepted during high volume periods. This process would also allow for electronic payment of personal property taxes.
- Assist other departments in implementing advanced technology for taking payments as needed.
- Implement Positive Pay with banks to prevent fraudulent check processing.
- Conduct County departmental training on cash handling and internal controls

## **WASATCH MENTAL HEALTH**

### **Center-wide Highlights for FY 2015**

- Provided services to 9,634 individuals (an almost 8 % increase)
- Admitted 5,767 individuals to services
- Increased services provided to the un- and underinsured to over \$1.6 million (an increase of almost 15%)
- Wasatch Mental Health continues to be the leader in the administration of standardized clinical outcome measures (Y/OQ measures)
- Actively participated in suicide prevention and debriefing activities in Utah and Wasatch Counties
- Held WMH annual conference to train staff on various clinical issues, customer service, ethics, and suicide prevention.
- Reorganized the Adult Services Division to improve access to care and compliance with program accreditation standards
- Continued to increase housing options for clients by working closely with local property owners and landlords
- Received \$10,000 from Utah County Commissioners Cup Golf Tournament to benefit the Giant Steps program (pre-school program for children with Autism)
- Raised over \$20,000 at Friends of Giant Steps Charity Dinner and Auction
- Obtained grant to expand Strengthening Families Program to four locations
- Youth Services continues to be involved in piloting the State's System of Care Initiative
- Partnered with United Way to enhance the "Brightening the Clients Christmas" initiative
- Participated in community efforts to prevent Elder and Vulnerable populations abuse
- Participated in the "Zero Suicide Initiative," a five State Pilot program to end suicide
- Added a 5<sup>th</sup> classroom to our Giant Steps pre0-school Autism program in Saratoga Springs
- Revision of a retirement policy that gives more increased value and flexibility to employees and reduces the cost to the agency.
- Implementation of new integrated budgeting software that links to the accounting software.
- Rolled out new employee pay scale improving pay admin consistency and efficiency
- Update application process to electronic tracking with online application and auto job notification

### **WMH Center-Wide Goals for FY 2016**

- Break ground for an office building in Payson to facilitate access to services and co-locate with allied agencies
- Complete a 360 degree management survey and evaluation to enhance managerial efficiency
- Collaborate with Accountable Care Organizations to improve services for high service utilizers
- Develop Justice Reinvestment Initiative team assisting individuals released from jail to re-enter the community and reduce recidivism
- Improve clinical outcomes by increasing internal accountability and supervision to adhere to Evidence Based Practices (EBPs).
- Continue to partner with states, the Division of Substance Abuse and Mental Health, and Hope4Utah to prevent suicides
- Infuse Trauma Informed Care principles into the service delivery
- Increase Systems of Care approach to difficult to treat clients
- Introduce new financial reporting related to our acuity based care system of delivering clinical services.
- Improve our social media presence with the community
- Streamline employee hiring process with improved electronic paperwork file storage.
- Implement consolidated HRIS (Human Resources Information System)
- Improve employee recognition programs

## **Commission Office**

In 2015, there have been many accomplishments within Utah County thanks to the dedication and hard work of County Personnel, Volunteers and Residents. As you review this report, you will better understand all that has been done to maintain and improve the quality of life in Utah County. We are looking forward to the coming year and our collective efforts to be actively involved in many aspects including but not limited to the following:

- Ongoing efforts regarding planning for and implementing multi model transportation systems improvement
- Continuing efforts to promote employment and economic development opportunities
- Support efforts of Utah Valley Convention and Visitors Bureau, Utah Valley Convention Center, and others to promote visitation to Utah County and enhance the business climate throughout the County.
- Continued efforts for addressing the needs of incarcerated, mentally ill and other non-violent individuals and the related jail population management concepts and implementation of the recent State Legislation regarding Justice Re-Investment (JRI) concepts.
- Agricultural Sustainability Study and Process
- Water related issues
- Air quality issues
- Utah Lake issues
- Continue working with citizens and community leaders to find solutions which improve the benefits of living, working and raising a family in Utah County.

## Utah County 2015 Economic Development Report

Last week CNNMoney headlines referred to the Provo-Orem area (Utah County) as “Boomtown America.” According to the report jobs in the County grew at the fastest pace of any area in the United States last year and that the unemployment rate of 2.7% is nearly half the national average of 5%. The article reported the annual jobs growth was 5.2% in Utah County, while Natalie Gouchnour, the Associate Dean and Director of the Kem C. Gardner Policy Institute at the University of Utah, says it is actually 6.2% compared to the national jobs growth rate of 1.9%. Ms. Gouchnour has singled out Utah County as the leading economy in the State of Utah for the past three years. Our obvious challenge in 2016 will be to keep things going in the same direction at a strong, sustainable rate.

So what is happening now as we move into the New Year? **Lehi** has been ground zero for economic development during the last decade and that continues into 2016. Cranes dot the skyline with thirteen new projects under construction. Those projects span a wide range of development purposes and are rising on both the east and west side of I-15: office buildings (lots of office buildings!), hotels, general retail, restaurants, hospitals, and a medical office complex west of the Jordan River. This continued hyper development activity is attributable, to great degree, to the strategic location of the area halfway between BYU/ UVU and the University of Utah. **In Orem** the redevelopment of the University Mall, with its own crane skyline, is characterized by the construction of a five story office building at one of the busiest intersections in the State. Also approved for development in Orem is a nine story office building on the mall site and a second nine story office building along the freeway on the north end of the city. **Provo** is home to much of the job growth talked about above and to an enviable number of unicorns (companies valued at around \$1 Billion). Future unicorns will undoubtedly come out of the thriving startup environment in Provo. One Provo tech and manufacturing company is on the cusp of beginning a one million square foot expansion project.

Development on the north end of the Valley started to push south from Lehi during the year. In **American Fork** the North Point Business Park has two large office buildings under construction and the Meadows Shopping Center continues to flourish. In **Pleasant Grove** do Terra completed half a million square feet of new buildings and their large footprint has spurred a myriad of associated office and retail operations close by. Frontier Communications has found the quality of the Utah work force so exceptional they have maxed out their expansion, at the old Novell campus on the south end of Provo, and are moving into a new 50,000 square foot building in **Lindon**. The same developer who built for Frontier Communications is moving forward with the construction of two additional building, one 80,000 square feet and the other 50,000 square feet. Other large scale developments are underway in Lindon as well. **Springville** has approved construction of a new 250,000 square foot retail center anchored by Smith's Market Place. Senior living, assisted living and skilled nursing facilities are also under construction. **Spanish Fork** continues to gain momentum in becoming the focus of retail development on the South end of the County. Warren Buffett at Berkshire Hathaway has seen the

exceptional performance of the parent company of Klune Industries in Spanish Fork and has bought Precision Castparts Corporation, where Klune is a top performer in the PCC family. Klune is in a continuing expansion mode in its aerospace manufacturing operation. On the east side of Spanish Fork Western Distribution is exploring the possibility of significant expansion and a new project has Spanish Fork as a finalist for a 600,000 square foot warehousing development. A software company has recently moved into the **Payson** Business Park and a new project has just shortlisted Payson as a finalist for a large manufacturing operation. Infrastructure of new roads and a natural gas line are being built to prepare the **Santaquin** business park for future development. Development of a new retail center is eminent.

On the west side of the County/Valley growth continues at a rapid pace. There are 6,000 existing housing units in **Saratoga Springs** and 6,000 more have been approved for development. In addition, a new Smiths Market Place will replace the old Smiths Market in Saratoga Springs. **Eagle Mountain City**, with its abundant land area, has become the object of a series of serious investigations by large manufacturing developments looking for sites to build their projects. It is expected that one of these projects will decide to locate in Eagle Mountain and thus add to the strong construction activity represented by home building going on in the city.

Given all of the accolades heaped upon **Utah County** for economic growth during the past almost decade, and given the quality of the workforce coming out of our universities and technology colleges, which has spurred that growth, it appears that the only thing that could derail our State and County economic momentum is our national financial and economic health. May 2016 be as exciting in good ways as have the past years.